
Organizational Design Features in Pilot

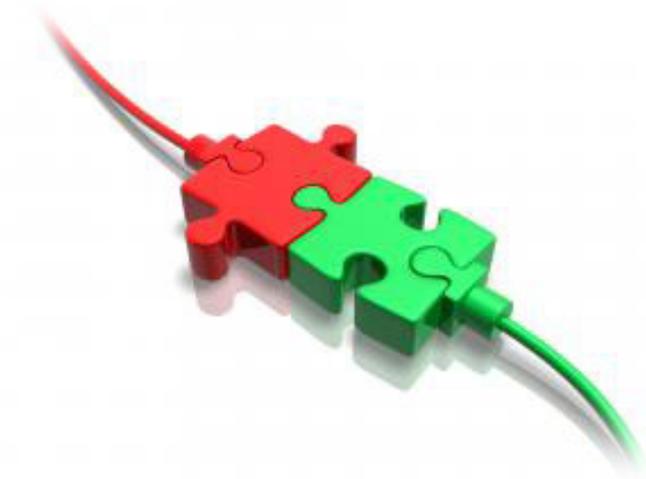
Shannon Crum

Agenda Item #8
TAC Meeting #4, April 24, 2015
Monterey, CA



Introduction

- ◆ Interoperability with other state road charge systems
- ◆ Multiple account manager model



Interoperability

The ability of different information technology systems and software applications to **communicate, exchange data, and use the information** that has been exchanged.



- ◆ From the motorist's perspective:
 - ✦ uses a **single road charge concept** to record and report miles driven across **more than one jurisdiction or road charge system**, without having to change devices, technologies, or account manager, and without any manual intervention
- ◆ From the state's perspective:
 - ✦ Mechanism for assessing road charge on out-of-state drivers

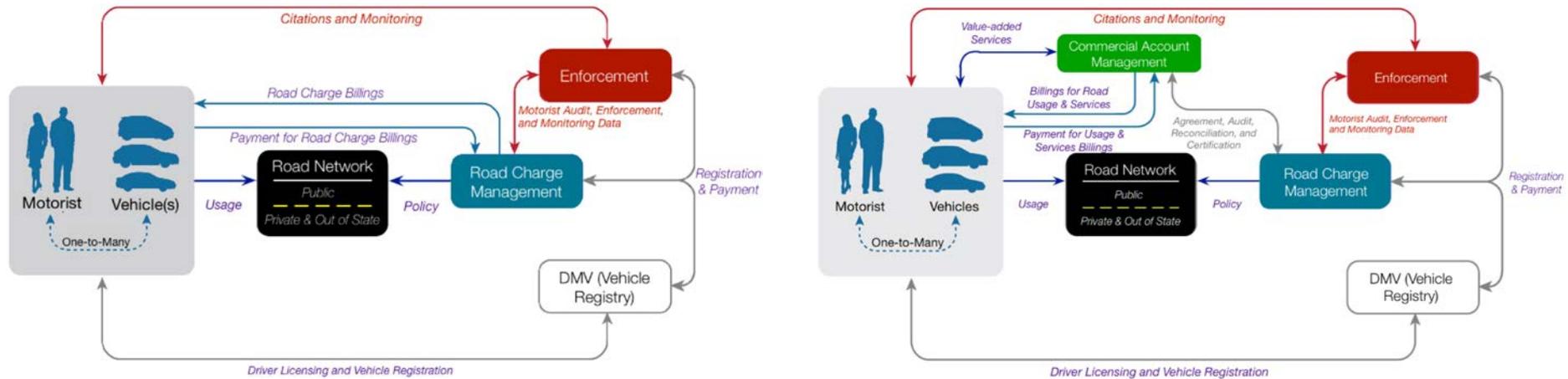


Interoperability (continued)

- ◆ Demonstration
 - ✧ Could recruit participants from states with an active pilot
- ◆ Requirements
 - ✧ Data exchange between participating states
 - Summary account data only, no specific location or PII
 - ✧ Advance agreement on the format for the data exchange



Multiple Account Managers



Will the state manage all operational concepts/technologies for all accounts?



Multiple Account Managers (continued)

- ◆ Advantages:
 - ✧ Would operate on an **open system**, providing more lessons learned for a potential future open system
 - Lessons include how to enforce mileage recording and reporting across multiple account managers.
 - ✧ Would be an opportunity for private account managers to participate
 - ✧ Would provide participants more account management options
- ◆ Could also provide a simple way to test interoperability if the pilot uses one or more of the account managers under contract in other states



Multiple Account Managers (continued)

Requirements before and during the pilot:

- ◆ Contract with multiple account managers
- ◆ Test/certify multiple account managers to ensure they are capable of performing account management activities
 - ✧ Self-certification is a viable option
- ◆ Receive and process data from multiple account managers

